

## **Record of people who were consulted regarding the public consultation on The Future of Residential Care Homes for Older People Run by Surrey County Council**

Communications informing people of the consultation were sent to all parties listed below together with details of how to complete an accompanying survey on Surrey Says. A paper copy of the survey was provided where requested:

### **Internal:**

Care home managers, deputy managers and staff (in person or virtually) employed at the care homes subject to consultation  
 Adult Social Care Service Delivery Management Team  
 Executive Director Adult Social Care  
 Adults Social Care Leadership Team  
 All other staff in the Adult Social Care directorate  
 Council Leadership Team (information cascaded to staff all directorates)  
 Lead Member for Adult Social Care and Public Health  
 Leader of the Council  
 Cabinet members  
 Divisional Members with a care home subject to consultation located in the division they represent  
 Surrey County Councillors

### **External:**

Care Home Residents, their families and known key contacts  
 Residents of Surrey via Surrey Says  
 Surrey MP's  
 Surrey District and Borough CEO's  
 Surrey Clinical Commissioning Group CEO's  
 Surrey Heartlands ICS Executive  
 Surrey and Borders NHS Partnership Trust  
 Care Quality Commission  
 Healthwatch Surrey  
 Surrey Care Association  
 Surrey Coalition of Disabled People  
 Surrey Minority Ethnic Forum  
 Alzheimer's Society  
 Surrey Disabled People's Partnership  
 Virgin Care Surrey  
 Action for Carers  
 Catalyst Support  
 Church of England (Guildford)  
 Dementia Strategy Action Board  
 Sight for Surrey  
 South East Coast Ambulance Service  
 Surrey Independent Living Council (SILC)  
 Surrey Choices  
 Age UK  
 First Community Health  
 CEOs of Ashford St Peter's Hospital, Surrey and Sussex Hospital Trust, Epsom and St Hellier Hospital Trust, Frimley Park Hospital, Royal Surrey County Hospital.  
 GMB and UNISON

### Additional Meetings (virtual or in person) and Attendance and Additional Communications

Service Name	No. of individual discussions with residents	No. of additional meetings requested by residents	No. of attendees	No. of meetings with residents' families	No. of attendees	No. of meetings with staff	No. of attendees	No. of additional communications sent to INTERNAL Stakeholders	No. of additional communications sent to EXTERNAL Stakeholders
Frequently Asked Questions Documents								8*	181**
ALL Homes								3	9
Abbeywood, Ash Vale	18			5	8	2	24	1	33
Barnfield, Horley	12	1 (jointly with staff)	3	5	11	2	19	1	17
Birchlands, Englefield Green	16			4	9	3	18	1	23
Chalkmead, Merstham	28			3	7	2	12	1	11
Heathside, Woking	16			6	10	2	20		39
Keswick, Bookham	18			2	7	2	24		10
Meadowside, Staines-upon-Thames	10	1	8	3	6	2	23		8
Orchard Court, Lingfield	15			4	6	2	38	2	8
<b>Totals:</b>	<b>133</b>	<b>2</b>	<b>11</b>	<b>32</b>	<b>64</b>	<b>17</b>	<b>178</b>	<b>17</b>	<b>339</b>

\* Frequently Asked Questions (FAQs) sent to e-mail groups such as the Adult Leadership Team counted as one recipient

\*\* Four issues of FAQs sent out at monthly intervals throughout the consultation. Number relates to the number of people who received each document e.g. 181 people received 4 issues of FAQs.