

**APPENDIX 1 - SURREY POLICE & CRIME PANEL  
RECOMMENDATIONS TRACKER - 21 APRIL 2022**

The actions and recommendations tracker allows Police & Crime Panel Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Panel meeting.

Date of meeting	Item	Recommendations (Actions)	Responsible Officer/ Member	Comments	Suggested Date of Completion
June 2020	Police and Crime Plan 2018-2020 – Progress	<b>R17/20</b> - The new long-term strategy for police housing will be provided to the Panel in due course.	OPCC	<p>The OPCC note that the strategy is still under development.</p> <p>10/11/2020 - Not yet finalised but an update will be provided to a future meeting.</p> <p>22/01/21 - 01/09/21 - The new long-term strategy for police housing is being worked up with a view to proposals coming to the March meeting of the Building the Future Board. After which it can be provided to the Panel once finalised.</p> <p>10/11/21 - This remains work in progress and is being considered alongside the ongoing work to determine the future location of the Force's HQ.</p>	Ongoing

November 2020	Home Office Review of Police & Crime Commissioners - Part One	<b>R46/20</b> - The Panel will request further detail and expansion on the possible acquisition of a PCC General Power of Competence in consultation for Part Two of the PCC Review; regarding local governance issues in relation to the selling, developing and buying of property as the Panel has a responsibility to scrutinise the PCC's actions and advice received on such matters.	Panel/OPCC	<p>9/12/20 - 05/03/21 - Part 2 of the Home Office's Review of the role of PCCs will not report until after the May elections. Should PCCs be afforded a General Power of Competence, relevant governance documents and procedures would need to be updated accordingly. In the meantime, the PCC's powers in respect of acquiring and disposing of property are clearly set out in the PCC's Financial Regulations.</p> <p>16/06/21 - Part 1 of the PCC review has been published and made a commitment that, as part of the second half of the PCC review, the Government will consult on giving a General Power of Competence (as afforded to Local Authorities) to all PCCs, to potentially help PCCs with the role they play in the wider crime and criminal justice landscape.</p> <p>01/09/21 - Part Two of the PCC review has started (27 July 2021).</p> <p>10/11/21 - The Home Office is currently consulting on the possibility of giving PCCs a GPC and it would seem sensible to explore this issue once the consultation has concluded.</p> <p>18/02/22 – To be included in the April report.</p> <p>05/04/22 - The Home Office is currently consulting on the possibility of giving PCCs a GPC and it would seem sensible to explore this issue once the consultation has concluded.</p>	April 2022
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March 2021	Hate Crime	<b>R8/21</b> - The PCC will look into the results of Surrey Fire and Rescue Services' joint initiative in which residents could walk into designated fire stations to report hate crimes and look at extending that initiative to Borough and District Councils who he worked closely with.	OPCC	16/06/21 - Response from Surrey Police:  The initiative stalled due to the Covid pandemic, and will be looked at again to progress once the Force is able to.  01/09/21 and 10/11/21 and 18/02/22 - This project is still on hold.	Ongoing
June 2021	Surrey Police and Crime Panel Annual Report 2020-2021	<b>R14/21</b> - Panel members will look at using the Panel's Annual Report 2020-21 the report to publicise the work of the Panel to their respective Borough and District Councils, and local areas; and look to publicise the work of the Panel further.	Panel Members	Panel members to provide an update.  15/09/21 – Panel members were reminded of this action at the Panel meeting.	Ongoing
June 2021	Re-establishment of the Complaints Sub-Committee 2021/22	<b>R16/21</b> - A review of the Complaints Protocol will be undertaken.	Committee Manager (SCC)/Complaints Sub-Committee	03/09/21 and 10/11/21 - OPCC to provide changes and to liaise with Committee Manager (SCC), Director of Law and Governance (SCC) and Complaints Sub-Committee.	Ongoing

September 2021	Building the Future Update	<p><b>R23/21</b> - An in-depth report will be provided to the Panel in due course following the Strategic Estates Assessment on what RIBA Stages 4-8 would entail including:</p> <ul style="list-style-type: none"> <li>- the aligning of the Surrey Police Estates Strategy and the Surrey Police Housing Strategy: including decisions around the Eastern Operating Base in Reigate/Reigate Police Station, Woking Police Station, the Dog School, covert operations, agile working.</li> <li>- the timescales between the Stages.</li> <li>- how the financing of the Programme would be reviewed and the impact of the Medium Term Financial Plan 2021/22 to 2025/26, the overall costs and budget so far (see action 2), including for each of the two options for the new</li> </ul>	OPCC	<p>10/11/21 - The OPCC Chief Executive will liaise with the Committee Manager (SCC) to establish an appropriate date for this information.</p> <p>24/11/21 - The detailed report on the Building the Future Programme should now reflect the decision for the Surrey Police headquarters to remain at Mount Browne, Guildford.</p> <p>11/01/22 - An update on the Programme will be provided at the April Panel meeting as there will be more to update Panel Members on.</p> <p>17/1/22 – A site visit to Mount Browne has been organised for Panel Members on Wednesday, 23 March 2022.</p> <p>22/03/22 – Site visit and update to formal meeting postponed due to Member availability. Site visit to be held in June with update into 30 June Panel meeting.</p>	Ongoing
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		headquarters - to remain at and redevelop Mount Browne or to carry on with delivering the new headquarters at the Leatherhead site.			
September 2021	Commissioner's Question Time	<b>R34/21</b> - The Panel will consider scrutinising how CCTV could be used effectively in Surrey.	Panel members/Scrutiny Officer (SCC)	10/11/21 - A research briefing is being prepared, looking at: <ul style="list-style-type: none"> <li>- Different approaches to CCTV across Surrey's Boroughs and Districts.</li> <li>- Approaches to CCTV nationally by other counties.</li> </ul> 15/02/22 – Paused by Chairman and Vice-Chairman due to ongoing discussions by Surrey Leaders Group.	Ongoing
November 2021	Draft Police and Crime Plan 2021-2025	<b>R39/21</b> - The Panel to consider the PCC's offer for the head of the Roads Policing Unit (RPU) to present to the Panel.	Panel		Ongoing

November 2021	Performance Meetings	<b>R45/21</b> - The Chief Executive (OPCC) will look into possible future visits for the Panel to the Contact Centre - taking into account the Covid-19 situation.	CEX (OPCC)	18/02/22 – Arrangements are being made.	Ongoing
November 2021	Performance Meetings	<b>R46/21</b> - All the routes of communication will be collated and included in the statistics for the 101 service, particularly the statistics around Facebook Messenger within the digital 101 service.	OPCC	18/02/22 - The Force are still collating data around digital contact. Once this is available it will be provided to the panel.	Ongoing
November 2021	OPCC Commissioning Update	<b>R47/21</b> - The Panel will receive the OPCC's new commissioning strategy in due course.	Head of Policy and Commissioning (OPCC)	18/02/22 – This is still in development. 05/04/22 - On the forward plan for June 2022.	Ongoing
February 2022	Performance Meetings	<b>R2/22</b> – The PCC to write to the Panel with further information on the Force's deep dive into domestic abuse victim satisfaction levels.	PCC	05/04/22 – In progress.	Ongoing

February 2022	Commissioner's Question Time	<b>R4/22</b> –The OPCC to provide information on the Force's use of CCTV in the county.	OPCC	29/03/22 – A short update will be provided at the April Panel meeting.  05/04/22 - No further update. Long term issue. It would be better discussed at informal meeting with the Chief Constable.	Ongoing
February 2022	Commissioner's Question Time	<b>R5/22</b> – The DPCC to provide further information, including data, on Surrey Police's approach to tackling unsafe driving by young people.	DPCC	05/04/22 - In progress.	Ongoing

## Completed Actions/To be Deleted

June 2021	Surrey Police Group Unaudited Financial Report for 2020/21	<b>R11/21</b> - The CIPFA report concerning the review of Surrey Police's Capital projects, particularly ICT projects as well as the static acoustic cameras - see item 43/21, third paragraph - will be provided and the PCC would consider ways of moving the previous PCC's commitment along regarding the static acoustic cameras.	OPCC	<p>01/09/21 - CIPFA has been engaged to do a review of all Force's projects not just ICT. The work is still ongoing</p> <p>10/11/21 - The CFO has looked into this and there is no CIPFA report on ICT projects to share.</p> <p>24/11/21 – It was reported at the November Panel meeting that there is no review to share. Surrey Police have done a review of the static cameras and have concluded that they do not represent value for money and will not result in the reduction in noise complaints as hoped. The local team, supported by Roads Policing, are considering other prevention and enforcement tactics.</p>	November 2021
September 2021	Commissioner's Question Time	<b>R32/21</b> - The PCC will look into whether there is a specific timeline of the review of the Surrey Police CCTV Strategy, so Panel members could share the outcome with Surrey's Districts and Borough Councils.	PCC	<p>10/11/21 - The PCC is aware of the concerns and frustrations relating to CCTV. The OPCC have requested a full update at a performance meeting with the Chief Constable in January and are working in the interim to get answers to some of the questions asked by District and Boroughs. We hope to provide a full update in the new year.</p> <p>18/02/22 - Update from Surrey Police: We are working to the agreed CCTV strategy as signed off by all parties in 2018. However, if the District and Boroughs wish to lead a countywide review of CCTV then lead officers are happy to support where required.</p>	February 2022



November 2021	Surrey Police Group Financial Report for Month Six Financial Year 2021/22	<b>R37/21</b> - The Chief Finance Officer (OPCC) will update the Finance Sub-Group on the potential reductions around police staff, once the Government's financial settlement for the upcoming year is confirmed.	Chief Finance Officer (OPCC)	02/02/22 – The Finance Sub-Group were updated regarding potential reductions around police staff.	February 2022
November 2021	Draft Police and Crime Plan 2021-2025	<b>R38/21</b> - Following its development, the new Force balanced scorecard will be provided at the next Panel meeting.	OPCC	07/02/22 – The Force balanced scorecard was circulated to Panel Members.	February 2022
November 2021	Anti-Social Behaviour	<b>R43/21</b> - The OPCC will look to provide background information on the statistics presented in the chart which showed the overall satisfaction of the Force and across the District and Boroughs over the past year.	OPCC	18/02/22 - The table provided was the outcome of data collected through the ASB Satisfaction Survey. This survey collects victims' feedback through a text message system. The feedback is split into five areas; overall satisfaction, initial contact, treatment, action taken and kept informed. The data provided is the overall satisfaction across the District and Boroughs for Quarter 2 2021/22. Over the course of a year there will be fluctuations and changes. It is difficult to pinpoint why but the data tells us that consistently people are dissatisfied with how they are kept informed (this is the same across ASB and crime data). Currently work is taking place to really unpick what the satisfaction data is telling us, particularly, around kept informed. Work will be shared with the Community Harm Reduction Group as while this is reflection of police	February 2022

				performance, how all partners respond to ASB will affect how victims feel.	
November 2021	Anti-Social Behaviour	<b>R44/21</b> - The PCC will look into which borough and district councils in Surrey had signed up to the ASB Pledge and will email the Panel accordingly.	PCC	18/02/22 - At the time of writing we are aware of the following District and Boroughs who have signed the pledge; Tandridge, Guildford, Woking, Reigate and Banstead, Runnymede, Elmbridge, Spelthorne, Mole Valley and Waverley.  Surrey County Council, Surrey Police and the OPCC/PCC along with several of the Housing Associations are signed up as well.	February 2022
February 2022	Performance Meetings	<b>R1/22</b> – The OPCC to provide a response from the Chief Constable regarding the target set for the clear-up rate in percentage terms and actions to be taken to achieve the target.	OPCC	05/04/22 - There is no target set for the crime solve rate. The Performance Report stated that the DCC said the force was currently 'mid-table' and aimed to be top quartile. But this has not been set as an official target or aim. The force solve rate for total crime as at end of December 2021 was 12.1% To be top quartile of 42 forces the force solve rate would need to be 14.2%. With a comparison measure if all forces change (at the moment most are falling in this area) then a force can improve its position but get worse against itself over time or vice versa. The OPCC looks at performance over time rather than comparisons. The force solve rate in 2020 was 15.1%.	April 2022
February 2022	Performance Meetings	<b>R3/22</b> – The OPCC to share the January 2022 Performance report with the Panel.	OPCC	07/02/22 – The Performance report was shared with Panel Members and is attached as Annex 1.	February 2022
February 2022	OPCC Financial	<b>R6/22</b> – The Chief Finance Officer to provide further information on 'other	OPCC/CFO	05/04/22 - The £46,724 in the report is made up of:	April 2022

	Update for Month 9	contributions' of the OPCC for the 2021/22 financial year.		£1,724 for National Police Chaplaincy, £5,000 for Surrey Search and Rescue, £40,000 Coronavirus grant funding for ISVA.	
February 2022	Surrey PCC's Proposed Precept for 2022/23	<b>R7/22</b> – An item on wider estates planning to be added to the agenda of the next Panel meeting in April.	Scrutiny Officer	15/02/22 – The item was added to the forward plan and was requested.	February 2022

## Annex 1

Performance report January 2022



Performance report  
Jan 22 - Annex 1.docx