Annex B

COMMUNITIES, ENVIRONMENT & HIGHWAYS SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER June 2022

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Action In Progress	Action Completed

RECOMMENDATIONS

				,		
Date	ltem	Recommendation	Responsible	Deadline	Progress	Recommendation response
			Member/ Officer		check	accepted/ implemented
8	Your Fund Surrey	The Communities, Environment and	Denise Turner-	December		A service update will be provided at
		· ·				
March	[Item 5]	Highways Select Committee expresses	Stewart, Cabinet	2022		the 5 December 2022 meeting of the
2022		its concern that the number of Your	Member for			Communities, Environment and
		Fund Surrey (YFS) approvals has been	Communities and			Highways Select Committee.
Ь		disappointing in contrast to the	Community Safety			o ,
Page		ambitions expressed in the July 2020	ĺ			
g		Cabinet Report.	Marie Snelling			
ယ		Cabinet Report.				
313			Executive Director			
ω		The Select Committee:	for Customer &			
			Communities			
		CEHSC1/22: Strongly advocates that				
		the rate of progress dramatically				
		accelerates in the next two years and				
		calls on the Cabinet to institute				
		immediate action to ensure delivery				
		with an update report (in 9 months) to				
		the Select Committee.				
		CEHSC2/22: Expects the process for				
		small bids to be 'short-form' in scope to				
		encourage applications as intended in				
		July 2020 and expediate the entire				

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Page 314		process so intended delivery gathers space. CEHSC3/22: Urges improvement in Member engagement by YFS team and the Council (including proactive communication with local Divisional Members about projects/applications in their area including relevant boroughs and districts).				
	Adoption of Moving Traffic Enforcement Powers [Item 7]	The Select Committee: Supports the draft recommendations to Cabinet outlined in the report.	Matt Furniss, Cabinet Member for Transport & Infrastructure		20 Sept 2022	
		CEHSC4/22: Asks the Cabinet Member/Service to consider arranging an all-Member Seminar on this topic (Adoption of Moving Traffic Enforcement Powers) covering the changes, practical implications,	Katie Stewart, Executive Director for Environment, Transport & Infrastructure. Richard Bolton, Highways & Operations			CEHSC4/22: An all Member Seminar on the Adoption of Moving Traffic Enforcement Powers will be scheduled for early 2023. This will follow the appointment of the relevant

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Page 315		selected sites, associated process and Members' role. CEHSC5/22: Requests Cabinet Member to write to the relevant Government Minister for further details about pavement parking.	Infrastructure Group Manager David Curl, Parking & Traffic Enforcement Manager			supplier and will cover areas such as the policy changes and how it will be implemented, the process and site selection criteria. CEHSC5/22: A letter was sent to the Department for Transport earlier this year with a response provided in April 2022. The response confirmed that Ministers were actively considering the options for addressing pavement parking following a consultation that had taken place and they wanted to ensure councils have the right powers to deal with pavement parking effectively. We are aware that this is a priority for the DfT and they will publish the formal consultation response and next steps for policy as soon as possible. The formal consultation response has not been published

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Page 316			Weitibel/ Officer		CHECK	yet but when available you will be able to view it here https://www.gov.uk/government/consultations/managing-pavement-parking. Consideration will be given whether to write again to the DfT in light of recent government and ministerial changes.
	Outline Business Case for the re-procurement of waste treatment & disposal services-Update [Item 6]	The Select Committee: CEHSC14/22: Asks Cabinet Member, as part of the Outline Business Case (OBC) for the re-procurement of Waste treatment and disposal services process and negotiation, to enable the extension of opening hours of Surrey County Council Recycling Centres (CRC) to cover the entire week; and to develop pedestrian access to recycling facilities. Also, the OBC and the final assessment of bids should also consider and include carbon impact assessments.	Natalie Bramhall, Cabinet Member for Property and Waste Carolyn McKenzie, Director of Environment Alan Horton, Programme Manager Richard Parkinson, Resources and			CEHSC14/22: Improved pedestrian access projects are planned for two sites (Caterham and Warlingham) and will be completed prior to September 2024. The rethinking waste team are aware of the recommendation that new contracts include the ability to readily vary CRC opening hours and this is reflected in draft contract documents. Carbon assessments will be required by bidders as part of the procurement process.

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Date	Item	Recommendation	Responsible	Deadline	Drogross	Recommendation response
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					Check	accepted/ implemented
Page 317		CEHSC15/22: Requests Service (working with partners) to encourage more joined-up communication and outreach to residents about potential waste contaminations (and how to avoid this) in their weekly bins.	Circular Economy Group Manager			CEHSC15/22: Work is underway with Surrey Environment Partnership (SEP) as part of the contamination board on a variety of initiatives to improve contamination within the recycling collections including, but not limited to; crew training on what contamination is, different forms of communications for residents that have contaminated their bins, and consistent messaging for what can be recycled across Surrey. Discussions are planned with SEP/ Joint Waste Solutions (JWS) and Surrey County Council (SCC) communications departments to reinvigorate the waste communications.
		CEHSC16/22: A short update note about the progress, when the next stage in the process is achieved, to be provided to the Select Committee.				CEHSC16/22: The Rethinking Waste Team will prepare an update to Select Committee on progress when plans are finalised.

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14 June 2022 Page 318	A Devolution Deal for Surrey [Item 5]	The Select Committee: Supports the objective of Surrey seeking a County Deal on the basis of Levels 1 and 2, agrees with the principal stakeholders identified, and the proposed timetable. CEHSC6/22: Commends a cautious assessment, including any future governance, of what a Level 2 County Deal for Surrey will mean in practice, particularly for residents, businesses, community groups and other stakeholders to avoid raising expectations that may not be satisfied. This should be reflected in all communications and engagements. CEHSC7/22: Requests that the Surrey County Council continues to bring boroughs and districts on board to develop a broader consensus in order to jointly support the journey for a County Deal.	Member/ Officer Tim Oliver, Leader of the Council Rebecca Paul, Deputy Cabinet Member for Levelling Up Michael Coughlin, Executive Director Partnerships, Prosperity and Growth		check 20 Sept 2022	accepted/ implemented The recommendations have been sent to the Cabinet Member for Levelling Up and Executive Director Partnerships, Prosperity and Growth.

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Page 319	Environment, Transport & Infrastructure Performance Review (April 2021-March 2022) [Item 6]	The Select Committee: Welcomes the broad and credible KPIs produced by Environment, Transport and Infrastructure (ETI) Directorate as valuable tools for elected members and residents to monitor performance. CEHSC11/22: Urges the service to explore more ways to tap into local knowledge whilst – where possible – learning from similar work undertake by other authorities to promptly deliver on relatively easily achieved tasks first. CEHSC17/22: Expresses concern on the loss of 2/3 of the £3 million Green Homes Grant Local Authority Delivery (GHLAD) grant to retrofit low-income homes but notes that three-to-five-year	Matt Furniss, Cabinet Member for Transport, Infrastructure and Growth Marissa Heath, Cabinet Member for Environment Katie Stewart, Executive Director, Environment, Transport and Infrastructure Natalie Fisken, Chief of Staff, Environment, Transport & Infrastructure		20 Sept 2022	CEHSC11/22: The performance monitoring team are exploring indicators where the service can be benchmarked against other authorities to provide the opportunities to seek out best practice. This work will continue to evolve and be included in the next performance report. CEHSC17/22: The service has put in place measures to prevent this situation reoccurring. The managing agent procurement has completed and been awarded to Action Surrey,
		strategic procurement arrangements				providing longer term certainty and

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		have been established to avoid this				capability to act quickly for future
		happening again, and that a new £12.2				grant funding and other opportunities.
		million grant to retrofit low-income				
		housing across Surrey will be starting				
		soon.				
Page		CEHSC13/22: Suggests that in future the Directorate set out what is being put				CEHSC13/22: The performance monitoring team will ensure this
320		in place to address concerns raised to				information is included in the next
ŏ		improve performance across the				performance report.
		directorate in these different areas.				

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ACTIONS

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14 June 2022 Page 321	A Devolution Deal for Surrey [Item 5]	The Select Committee: CEHSC8/22: Asks that an update report – including a timeline, further and specific details raised (Community Infrastructure Levy - CIL, Local Enterprise Partnerships - LEP funding, transport, skills shortage and apprenticeships) be brought back to the Select Committee by October 2022.	Tim Oliver, Leader of the Council Rebecca Paul, Deputy Cabinet Member for Levelling Up Michael Coughlin, Executive Director Partnerships, Prosperity and Growth	October 2022	20 Sept 2022	A service update will be provided at a special and formal meeting of the Communities, Environment and Highways Select Committee on 9 November 2022.
	Environment, Transport & Infrastructure Performance Review (April 2021-March 2022) [Item 6]	The Select Committee: CEHSC9/22: Shares the concerns, specifically on funding, waste and customer satisfaction, marked as red and to be confirmed (TBC) and expects an even greater focus on improvement in these areas. Notes that the greener futures/climate indicators will be	Matt Furniss, Cabinet Member for Transport, Infrastructure and Growth Marissa Heath, Cabinet Member for Environment		20 Sept 2022	CEHSC9/22: The performance monitoring team continue to focus on indicators that are red or where targets have not been agreed. There has been significant improvement on funding; specifically, the procurement for a longer-term managing agent to

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Page 322		brought back to the full committee in October 2022 as part of climate change delivery plan report and the carbon budget to sit alongside the council's budget.	Member/ Officer Katie Stewart, Executive Director, Environment, Transport and Infrastructure Natalie Fisken, Chief of Staff, Environment, Transport & Infrastructure		check	support grant funded domestic retrofit programmes has now completed, providing longer term certainty and capability to act quickly for future grant funding and other opportunities. The Waste metrics are still below target, specifically the amount of waste sent to landfill which has been impacted by reduced Energy from Waste (EfW) capacity within the UK and overseas. This year we are hoping to see a significant decrease in landfill, due in part to plans for shredding bulky waste so that it can be sent to EfW facilities, and work is also ongoing to transform how we manage Waste services. In response to customer satisfaction results additional customer research has been undertaken and the outputs have been fed into a broader Customer Enquiry Improvement Plan being developed by ETI. Immediate activities include improving processes, reviewing customer

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Pá							response times and training for staff on quality of responses, and additional resource will be dedicated to looking at improving online interactions.
Page 323			CEHSC10/22: Requests a performance update report on an annual basis be provided to the CEH Select Committee				CEHSC10/22: Environment, Transport & Infrastructure (ETI) will bring the next annual performance
ŭ			with the waste metrics aligned with national statistics in the next update.				update to CEH Select Committee in July 2023. The performance monitoring team have identified a
							range of national Waste indicators that the service can be benchmarked
							against and is currently evaluating the most effective metrics to include in the next performance report.
			CEHSC12/22: Asks that, if not already				CEHSC12/22: A whole programme
			in place, relevant Key Performance				assessment of progress against the
			Indicators (KPIs) and targets be				Climate Change Delivery Plan
			developed to reflect the urgency on				(CCDP) is being shared with
			climate emergency and other				Communities, Environment &
			comments made by Members of the				Highways (CEH) Select Committee

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		Select Committee, e.g., KPI around				on 6 October 2022. This report
		innovation and technology; targets for				includes assessment of progress
		carriageways; road safety;				against the 2030 and 2050 targets
		communication and engagement under				and evaluates progress against the
		Greener Futures; in 162 Highways,				74 CCDP projects. A suite of KPIs to
ָסָ		transport and other service areas to				monitor the progress of delivery
Page 324		ensure implementation of Local				against the projects set out within the
(P		Transport Plan 4 as quickly as possible.				CCDP is expected to be ready early
32		Also, information be provided about net				2023. This will complement the
4		trees planted; utilities/maintenance				carbon dashboard which measures
		work undertaken; progress on carbon				the outcome of the CCDP.
		budget, CIL and other funding sources.				The performance monitoring team
		Notes that in some cases, presentation				have now agreed targets for
		of multi-year data would be more				carriageways and road safety and
		useful.				will continue to focus on remaining
						indicators where targets have not
						been agreed. Work is ongoing to
						develop KPIs in service areas not
						currently monitored and includes
						those areas identified by CEH Select
						Committee members listed above.
						These will be included in the next
						performance report.