

**POLICE AND CRIME PANEL  
ACTIONS AND RECOMMENDATIONS TRACKER  
FEBRUARY 2023**

The actions and recommendations tracker allows Panel Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

Meeting	Item	Recommendation/Action	Responsible Officer/Member	Update/Response
March 2021	Hate Crime	<b>R8/21</b> - The PCC will look into the results of Surrey Fire and Rescue Services' joint initiative in which residents could walk into designated fire stations to report hate crimes and look at extending that initiative to Borough and District Councils who he worked closely with.	OPCC	16/06/21 - Response from Surrey Police:  The initiative stalled due to the Covid pandemic, and will be looked at again to progress once the Force is able to.  01/09/21 and 10/11/21, 18/02/22, and 08/09/2022 - This project is still on hold.
November 2021	Performance Meetings	<b>R46/21</b> - All the routes of communication will be collated and included in the statistics for the 101 service, particularly the statistics around Facebook Messenger within the digital 101 service.	OPCC	18/02/22 - The Force are still collating data around digital contact. Once this is available it will be provided to the panel.  26/09/22 – A request for the information to also include data on call abandonment and response times at different points of the day.  04/11/22 – The OPCC is currently doing some work with the Force around 101 performance, including public perceptions. More details can be found here: <a href="https://www.surrey-pcc.gov.uk/have-">https://www.surrey-pcc.gov.uk/have-</a>

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				<a href="#">your-say-commissioner-invites-views-on-101-performance-in-surrey/</a> .  It is suggested that a paper on this comes to a future Panel meeting.  19/01/2023 – Meeting date tbc. 08/09/2022 – Not yet published.
June 2022	Commissioner's question time	<b>R19/22</b> – The Police and Crime Commissioner to bring the guidance on unauthorised encampments to the Panel when published.	OPCC	04/11/2022 – Will be completed in conjunction with R21/22.  19/01/2023 – An item on this will be coming to the meeting on 18 April 2023.
September 2022	Recent Inspection Outcomes	<b>R20/22</b> – The Head of Performance and Governance to find out whether police officers had undergone training regarding managing registered sex offenders.	Head of Performance and Governance (OPCC)	

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September 2022	Commissioner's question time	<b>R21/22</b> – The Panel support officers to liaise with the Office of the Police and Crime Commissioner to organise a report and briefing on unauthorised encampments.	Support officers (SCC) and OPCC	04/11/2022 – The Chairman and Vice-Chairman to agree which meeting this report will come to.  19/01/2023 – An item on this will be coming to the meeting on 18 April 2023.
November 2022	Surrey Police Group Unaudited Financial Report for the Period to 31 August 2022	<b>R22/22</b> – The Chief Finance Officer to provide the number of recruitments required for the end of the financial year to meet the uplift target.	Chief Finance Officer (OPCC)	20/01/2023 - As of 20 January 2022, the Force needs a net increase of 29 to meet the Uplift target. Once you take leavers into account to the end of the year (and this is estimated), then a gross intake of 70 or so in March is needed which the Force is on track to deliver.
November 2022	Surrey Police Group Unaudited Financial Report for the Period to 31 August 2022	<b>R23/22</b> – The Chief Finance Officer to provide the original budget for the redevelopment for Mount Browne and the amount spent so far.	Chief Finance Officer (OPCC)	24/01/2023 - The budget for the redevelopment of MTB has been set at £79m. Up to December 2022 £1.147m had been spent on the MTB project mainly on Professional Fees etc.

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November 2022	Call It Out Survey	<b>R24/22</b> – The Head of Performance and Governance to provide the quantitative information requested by the Chairman regarding detective numbers, percentage of sexual offence posts filled, and number of rape cases making it to court.	Head of Performance and Governance (OPCC)	<p><b>Response:</b></p> <p>Surrey Police maintains a specialist adult rape and serious sexual offence investigation team. The Sexual Offence Investigation Team (SOIT) consists of 26 Detective Constables, police staff investigators and a team of Sexual Offence liaison Officers (SOLOs). The SOLOs are victim focussed Investigating Officers, collecting the victim's evidence and acting as their single point of contact for the duration of an investigation through to trial. Recognising the impact of rape and serious sexual offences upon victims, their families and the wider community, we have ensured that our resource establishment is maintained. This has required the need to second officers from other areas of policing for short periods of time, however we continue to build and maintain a team of specialist investigators. In addition, responding to the increase in demand and acknowledge the importance of delivering an exceptional level of service and support to victims of sexual abuse, we have secured funding to increase our SOLO establishment by 60%.</p> <p>As set out within the 2021/22 RASSO Improvement Strategy, Surrey Police have launched the second part of our investigation structure review, focussing on the management of rape and serious sexual offences. The review continues to build on our existing</p>
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				<p>model and approach (ISR 1) in continuing to create an effective investigative model delivering specialist investigations, carried out and supported by appropriately skilled investigators / supervisors. Our skilled, dedicated and resilient specialist investigation teams (SOIT / POLIT / CAU / CID / DAT / CAT) across Surrey Police, will bring offenders to justice, improve outcomes for victims and build confidence in policing.</p> <p>Surrey has moved to position 16<sup>th</sup> from 25<sup>th</sup> for solved outcomes for rape, compared to the previous year. However, with a solved outcome rate of 5.4% we acknowledge that there is more to do to bring dangerous perpetrators to justice and support victims of rape and sexual abuse.</p>
November 2022	CCTV	<b>R25/22</b> – The Office of the Police and Crime Commissioner to reshare the funding formula for financial support from Surrey Police for CCTV.	OPCC	

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November 2022	Commissioner's Question Time	<b>R26/22</b> – The Office of the Police and Crime Commissioner to confirm whether there are any remaining backlogs of the service level agreements.	OPCC	
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