



SURREY POLICE AND CRIME PANEL 2 FEBRUARY 2024

PERFORMANCE AND ACCOUNTABILITY MEETINGS

1 SUMMARY

- 1.1 One of the main responsibilities of the Police and Crime Commissioner (PCC) is to hold the Chief Constable to account for delivery of the Police and Crime Plan. Lisa Townsend has set up a governance framework to discharge this duty. The main part of this framework is to hold six-weekly meetings where the Chief Constable formally reports on progress against the Police & Crime Plan and other strategic issues. This is supplemented by workshops and one-to-one discussions between the PCC and Chief Constable, and other senior officers, when required.
- 1.2 Every other meeting is a private meeting to allow detailed scrutiny of resources and efficiency plans as well as sensitive performance issues. This is called a Resources and Efficiency Meeting.
- 1.3 The other meeting is webcast for the public and partners to view and is focussed on performance and areas of public interest – called Accountability and Performance Meetings.
- 1.4 The PCC chairs the meetings which are also attended by the Chief Executive and Chief Finance Officer from the Office of the Police and Crime Commissioner (OPCC). Other members of staff from the OPCC attend as required, depending on the agenda. The Chief Constable attends along with the Deputy Chief Constable and other force staff as required.
- 1.5 This report provides an update on the meetings that have been held and what has been discussed to demonstrate that arrangements for good governance and scrutiny are in place.

2. DETAILS

- 2.1 Since the last report on performance meetings to the panel one meeting has taken place:

2.2 25 OCTOBER 2023 – PUBLIC ACCOUNTABILITY AND PERFORMANCE MEETING

2.3 At this public meeting the PCC and Chief Constable looked at the following topics:

2.4 Delivery of the Police & Crime Plan

2.5 To consider the Chief Constable's approach to delivering the Police & Crime Plan, and to assess current performance against each policing priority.

2.6 Dog Attacks

2.6 To explore the issue in a Surrey context, specifically the powers available to the police in terms of responding to dogs that are dangerously out of control, and current and historical incident volumes.

2.7 Public Order Act 2023

2.8 To consider the implications of the new Act on policing in Surrey.

2.9 Anti-social behaviour action plan

2.10 To consider the police response to ASB including any preparatory work being undertaken in Surrey in response to the Government's ASB Action Plan.

2.11 Surrey Problem Solving Team

2.12 To consider the work and recent successes of Surrey Police's Problem-Solving Team

2.13 Planning for the Future

2.14 To consider the financial pressures facing the Force in the coming months and years and how Surrey Police are preparing.

2.15 9 NOVEMBER 2023 – PRIVATE RESOURCES AND EFFICIENCY MEETING

2.16 Progress against Police & Crime Plan (Report)

2.17 Standard performance update.

2.18 Management of Significant Incidents (Report)

2.19 To understand the Force's approach to responding to major incidents, including:

- Summary of Force Major Incident Plan
- Communicating and coordinating both initial and ongoing response with key partners
- Development of media strategy / stakeholder engagement
- Provision of support to victims when standard referral mechanisms are not sufficient
- Training to staff and officers

2.20 Budget and Precept 2024/25 (Report / Presentation)

- Initial discussions to inform budget and precept consultation.

2.21 Vetting Update

- To understand current position with regards to vetting performance and work being undertaken by the joint Surrey-Sussex Gold Group.

2.22 HMICFRS PEEL Update

2.23 Update on any further developments since the hot-debrief and provision of draft report.

3. WIDER PUBLIC ENGAGEMENT

3.1 Whilst the above meeting-based approach provides a firm foundation for the PCC to scrutinise Force performance, the OPCC has been eager to explore additional forms of public scrutiny and has now formally launched a dedicated Data Hub, where members of the public, stakeholders and interested parties can explore key areas of Force performance.

3.2 The Hub can be accessed via <https://data.surrey-pcc.gov.uk> and is updated monthly with the latest force data. Additional data concerning OPCC activity – such as delivery of the ICV scheme, complaint oversight and commissioning – is also included, with both quantitative and qualitative data available.

3.3 Following feedback from some Panel members, the Hub has been updated to include some national comparisons, based on ONS data, to put the Surrey data in context.

3.4 Since the last meeting, additional mapping tools have also been added, allowing users to visually map instances of crime, ASB and stop and searches based on location and date.

4. RECOMMENDATIONS

The Police and Crime Panel note the update and work being undertaken to improve transparency.

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