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ACTIONS TRACKER

Meeting	Item	Action	Responsible Officer/Member	Update/Response
November 2023	**PUBLIC QUESTIONS [Item 4]**	Action I: OPCC to provide an answer to Cllr Malcomson's supplementary question in writing.	OPCC	Not provided as at date of publication (24.01.24)
November 2023	**IT STRATEGY UPDATE [Item 7]**	*Action ii: OPCC/Support Officer to schedule update/s on the CCTV convergence roadmap.*	Support Officer & OPPC	Written update on IT Strategy/ DDaT (including CCTV convergence) provisionally scheduled for April 2024. Additional note provided by OPCC: *"The Panel needs to recognise that this comment [on the CCTV convergence roadmap] was within the context of Facial Recognition - not the wider development of a CCTV Policy, which the PCC has been clear about both at meetings and in responses to public questions. The CCTV Governance Board is a specific technical forum to look at the various competing CCTV systems being utilised across Surrey. Convergence would of course make the Police's role easier, but again these systems are not owned by the Force and would still require Borough's and Districts to agree a shared vision - the Force are of*

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				course part of this discussion, but not the leads. Equally, there are two different type of Facial Recognition - Live Facial Recognition (LFR) and Retrospective Facial Recognition (RFR). The former remains in very limited use nationally and would usually be deployed for very specific police-based operations. The latter is essentially a software based solution that can trawl through imagery from a variety of devices - including Dashcams / Doorbells / Shop CCTV etc - so a shared technical platform isn't essential." *(Response from* OPCC 7 December 2023)
November 2023	**IT STRATEGY UPDATE [Item 7]**	Action iii: Chief Digital and Information Officer to resolve the volunteer issue raised by the Vice Chairman.	OPCC	Resolved.
November 2023	**PROGRESS ON POLICE AND CRIME PLAN 2021-2025 [Item 8]**	Action iv: OPCC to share methodology for 'Safety after Dark survey.	OPCC	"Data is pulled from the Joint Neighbourhood Survey. This is administered by a third-party company and, as part of a much wider question set, asks respondents to consider how safe they feel after dark. The chart on the Data Hub and provided to the Panel shows the percentage of female respondents that say they feel 'very safe' or 'fairly safe' after dark. The JNS is an

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				ongoing survey but reports quarterly. Annually it captures the views of about 6,000 residents." (Response from OPCC 7 December 2023)
November 2023	**PROGRESS ON POLICE AND CRIME PLAN 2021-2025 [Item 8]**	*Action v: OPCC/Scrutiny Officer to circulate a HMIC report on Surrey Police's digital forensics with the Panel.*		**HMICFRS Report:** https://hmicfrs.justiceinspectorates.gov.uk/publications/how-well-the-police-and-other-agencies-use-digital-forensics-in-their-investigations/ **PCC Response:** https://www.surrey-pcc.gov.uk/hmicfrs_responses/digital-forensics-report/
November 2023	**PROGRESS ON POLICE AND CRIME PLAN 2021-2025 [Item 8]**	*Action vi: OPCC to feed request for violent retail crime metric into part of the wider work to develop new metrics for the Chief Constable's force strategy*		In train. OPCC report that this is wrapped up in wider work flagged at the meeting concerning developing a basket of measures for the Chief Constable's new Force Strategy. This is due to be discussed with Chief in new year with further developments to the hub once we've agreed these metrics. (Response from OPCC 7 December 2023)

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November 2023	**SERIOUS VIOLENCE DUTY [Item 10]**	Action vii: The Head of Performance and Governance to look into sharing the Serious Violence Duty dashboard with the panel.		Link shared with Panel.
November 2023	**ESTATES UPDATE [Item 11]**	Action viii: Housing Strategy to be added to Forward Work Plan.		Provisionally included November 2024
November 2023	**RECOMMENDATIONS TRACKER AND FORWARD WORK PROGRAMME [Item 17]**	Action ix: Scrutiny Officer & OPCC to meet to discuss Forward Work Plan and agree how to take these items forward.		In progress. Meeting took place 14 December. Review of Force Culture, Conduct and Vetting included in Forward Plan April 2024 alongside Workforce planning update. Anti-social behaviour, rural crime and road safety to be scheduled.

RECOMMENDATIONS TRACKER

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November 2023	**PROGRESS ON POLICE AND CRIME PLAN 2021-2025 [Item 8]**	I. The Surrey Police and Crime Panel applauds the achievements of the OPCC as set out in the report including securing additional Safer Streets funding to tackle crime and anti-social behaviour, plus £2 million in funding for a new Domestic Abuse Hub in Surrey. Both will make a real difference to Surrey residents. However, we note with some concern the drop in Grade 1 response compliance. **The Surrey PCP recommends that the Commissioner prioritises resolution of this issue working with the Chief Constable and that the issue of Grade 1 response compliance remains on the agenda of forthcoming Performance meetings until such a time as there is a marked and sustained improvement in performance.**	**OPCC**	OPCC Response 24/01/24: Following the recent HMICFRS PEEL inspection, the force received an 'inadequate' grading for its response to the public, highlighting two Causes of Concern (CoCos). One of the CoCos emphasises the need for improvement in the force's response to incidents, specifically requiring Surrey Police to attend calls for service in accordance with its published attendance times and ensure effective supervision of deployment decisions within the control room. In response, Surrey Police is reforming its Deployment and Gradings structure. This new framework aims to introduce a more nuanced system with additional grades and realistic attendance targets compared to the previous framework. This is an ongoing piece of work and the Panel will be provided with an update once complete.

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| November 2023 | **PROGRESS ON POLICE AND CRIME PLAN 2021-2025 [Item 8]** | II. The Surrey Police and Crime Panel notes that the focus of the Report is on highlighting activities of the OPCC but questions whether the public may wish to see a more balanced assessment of progress against Police & Crime Plan priorities. **The Surrey PCP recommends that the next Police and Crime Plan update (due April 2024) more directly addresses the priority areas of concern raised by residents (as reflected in community events) in addition to reporting on the successes of the OPCC.** | **OPCC** | OPCC Response 24/01/24: The OPCC is happy to receive ***specific requests*** for inclusion of information in future reports. The Panel is also reminded that the public facing Data Hub provides access to a significant amount of data concerning police performance. |