

Health and Wellbeing Board (HWB) Paper

1. Reference Information

Title:	ICS Update: Surrey Heartlands ICS
HWBS Priority populations:	All
Assessed Need including link to HWBS Priority - 1, 2 and/or 3:	All
HWBS Outcome:	All
HWBS System Capability:	All
HWBS Principles for Working with Communities:	<ul style="list-style-type: none"> • Community capacity building: 'Building trust and relationships' • Co-designing: 'Deciding together' • Co-producing: 'Delivering together' • Community-led action: 'Communities leading, with support when they need it'
Interventions for reducing health inequalities:	<ul style="list-style-type: none"> • Civic / System Level interventions • Service Based interventions • Community Led interventions
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Board Sponsor(s):	<ul style="list-style-type: none"> • Dr Charlotte Canniff, Surrey Heartlands Joint Chief Medical Officer • Karen McDowell, Chief Executive, Surrey Heartlands ICS
HWB meeting date:	20 March 2024
Related HWB papers:	Item 8 - Surrey Heartlands ICS Update.pdf (surreycc.gov.uk)
Annexes/Appendices:	N/A

2. Executive summary

A summary of the areas of focus of the **Surrey Heartlands ICP**.

A summary of what was discussed at the January 2024 **Surrey Heartlands ICB** meeting in relation to the Strategy. There was a presentation addressing the Towns and Villages Approach for Mobilising Communities.

3. Recommendations

The recommendation to the Board is to note the content of the report.

4. Reason for Recommendations

There no approvals required for the Board.

The content of the report does include discussion points that could be explored further at future meetings.

5. Detail

Integrated Care Partnership (ICP)

Civic / System Level interventions (partnership working):

Surrey System Facing Symposium Making Connections

The Surrey System Facing Symposium was hosted on Monday 19th of February. The purpose of this event was to foster collaboration between our wider system of partners. The event was an opportunity to remind members the importance of why partnership working needs continual attention, input and development to maximise the opportunities to work effectively together as a system.

The event had 72 attendees on the day, representing members across the system: VCSE, Surrey Heartlands (including hospitals), Surrey County Council, Districts and Borough councils, Surrey Carers, Surrey Police, Frimley, University of Surrey and many more.

The day was primarily split into two distinct sessions. The first session focused on a Marketplace of System Boards/Groups/Services to provide a high-level overview of the whole system. The second session focused on culture and how we all want to work together.

Next Steps: Attendees summed up the event as a unique opportunity to come together and break down the barriers they regularly encounter. There was support for holding this as a bi-annual event. The next Symposium will be scheduled for autumn, focusing on a deep dive into Primary Care Networks (PCNs).

Community Led interventions:

The ICP is committed to supporting community-led interventions to reduce health inequalities. The Deep Dive Town agenda item focuses on a specific town, enables

us to see and understand how strategy ambitions are being practically delivered across different communities.

In March the ICP will be considering the transition of the Towns and Villages programme to Public Health and the ICP for system oversight. It is also continuing to oversee the development of a 'library of experiences' which will include products and case studies related to a local and inclusive approach to working with communities.

In April the ICP will be visiting Horley to continue its focus on specific towns.

Service Based interventions:

In January the ICP had a deep dive presentation on the Children and Young People's Emotional Wellbeing and Mental Health Strategy 2022-2027.

Questions considered were 1. How can the ICP support the delivery of the strategy, especially role of adults and families in children and young people's emotional wellbeing and mental health utilising THRIVE? And 2. What opportunities are there to strengthen work on health inequalities to influence emotional wellbeing and mental outcomes for children and young people?

There was a clear understanding of the considerable progress that has been made against the strategic aims and the continuing focus on earlier intervention as well as the challenges and risk, including workforce capacity and capability, embedding THRIVE approach across communities and places, demand for specialist support and family support for emotional wellbeing and mental health needs.

It was particularly evident how the strategy is being delivered scale, place and child level linked to the wider determinants of health. In relation to the ICP focus on delivery within communities, towns and villages this was a welcome exploration of those issues.

Integrated Care Board (ICB)

Towns and Villages Approach in Mobilising Communities

A multi-agency 'Towns and Villages' approach had been developed, based on extensive research and engagement, as the optimum way of securing improved health and related outcomes through co-ordinated and aligned partnership work in localities, alongside mobilising communities.

The report slides set out an update on this work and a proposed forward programme on which the ICB's views and contribution are required. A commitment to continuing to engage and contribute to the programme, and in priority towns going forwards, was also sought.

Next Steps: The views of the ICB would be considered and reflected in the forward programme, which would be the subject of continued engagement with key partners as the programme and work in individual towns continued and developed.

Further details are included in the link below:

<https://www.surreyheartlands.org/download.cfm?doc=docm93ijm4n2038.pdf&ver=2353>

Chief Executive's January 2024 Report

The report provided the Integrated Care Board with an overview of key recent updates. Specifically, this report included updates on:

- **Continuing to deliver the IC Strategy:**
 - SEND inspection.
 - Operational and Financial Planning
 - Pharmacy First Service
 - Close of Children's Cancer Services Consultation
 - Planning consent for Community Diagnostic Centre
 - HSJ Awards – Surrey Heartlands a finalist for reducing health inequalities and supporting those with Learning Disabilities
 - Dementia navigators
 - Specialist commissioning
 - Children's Community Health Services

The full report is included in the link below:

<https://www.surreyheartlands.org/download.cfm?doc=docm93jijm4n2043.pdf&ver=2358>

The remaining items discussed that related to ICB business are included in the following link: [NHS Surrey Heartlands Integrated Care Board Meetings - ICS](#)

6. Opportunities/Challenges

ICP:

Opportunities for the CYP EWMH Strategy included:

As the delivery plans continue to be iterated to extend initiatives and service provision to more school age children an opportunity to bring all partners together, including PCN's and place-based provision.

There is also an opportunity to build on the collaboration between schools, public health and services to support transitions.

There was a challenge of embedding a comprehensive framework of how we understand and respond to the needs of children, young people and families such as THIRVE across a wide range of system partners and build a common vocabulary to support the cultural changes required.

ICB:

Opportunities for the Towns and Villages Approach included:

There was an opportunity for Integrated Neighbourhood Teams to align with the model of a diverse community offer.

There was an opportunity to identify greater areas of prevention and less acute hospital intervention in the community for conditions that were affected by wider determinants of health.

The formal establishment of the Library of Experiences would follow principles that could lead to a broader offer of support from the Voluntary, Community and Social Enterprise Alliance.

Challenges for the Towns and Villages Approach included:

Funding was expected to be restricted throughout the public sector.

Forming the right relationships at neighbourhood or community level with services that had different incentives would be complex and difficult.

There was an issue of communication to service users.

There was the challenge of what benefited the local economy alongside the health of residents.

7. Timescale and delivery plan

ICP:

N/A.

ICB:

In relation to the Towns and Villages Approach in Mobilising Communities, there are three stages of implementation that vary on scale with the target of achieving aims within the Community Vision for 2030 as well as the Health and Wellbeing Strategy.

8. What communications and engagement has happened/needs to happen?

ICP:

N/A.

ICB:

The VCSE Alliance will be engaged further within the Towns and Villages Approach in Mobilising Communities while there will be further communication to residents.

Include narrative and evidence of how you have met the HWBS Principles for Working with Communities:

- Community capacity building: 'Building trust and relationships'
- Co-designing: 'Deciding together'
- Co-producing: 'Delivering together'
- Community-led action: 'Communities leading, with support when they need it'

The engagement plan for the Towns and Villages Approach in Mobilising Communities will be led by Surrey County Council but would have greater involvement from NHS Surrey Heartlands.

9. Next steps

ICP:

- Note the forthcoming ICP item regarding the transitions within the Towns and Villages programme which relates to the ICS January update to the HWB.
- Note the jointly sponsored item regarding the ICP, ICB and HWB governance being brought to all boards in March.

ICB:

- Note the context of the report with a potential future discussion on the Towns and Villages Approach in Mobilising Communities.
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