Corporate Risk Heat Map

August 2024 – Audit and Governance Committee

| Very Likely | 5 | | | 39 | | |
|-------------|---|---------|-------|----------|----------|--------|
| Likely | 4 | | | 06 12 30 | 02 03 21 | |
| Possible | 3 | | 31 | 15 17 36 | 08 14 19 | |
| Unlikely | 2 | | | 4 11 18 | 9 23 | 27 |
| Rare | 1 | | | | 10 | |
| | | 1 | 2 | 3 | 4 | 5 |
| | | Minimal | Minor | Moderate | Major | Severe |

Impact

| Strategic Risk | | Risk | Risk with current mitigation controls in place | | |
|----------------|--|------|--|--------|------------------|
| | | Lead | Likeli- hood | Impact | Overall Score |
| ST.02 | There is a risk of a significant gap between the medium-term financial strategy (2024/25-2029/30) and actual expenditure potentially leading to a need to reduce level & quality of services | AD' | 4 | 4 | 16 |
| ST.03 | There is a risk of a deliberate and / or targeted cyber attack compromising IT systems and critical IT infrastructure | LM | 4 | 4 | 16 |
| ST.21 | There is a risk that the Dedicated School Grant, which is currently running at a deficit, does not begin to return an in year surplus within the period of the MTFS and therefore does not return the DSG to balance with reasonable timescale | RW | 4 | 4 | 16 |
| ST.39 NEW | Risk that ongoing issues in Unit4 inhibits the ability for critical Payroll and Pensions functions to operate effectively and efficiently | LM | 5 | 3 | 15 |

| There is a risk that SCC will be unable to meet an increasing level of demand for child and family services expected by the community over the medium term | RW | 3 | 4 | 12 |
|--|--|---|--|--|
| There is a risk that we do not deliver sufficiently good quality children's care services to the residents of surrey | RW | 3 | 4 | 12 |
| There is a risk that SCC will be unable to meet an increasing level of demand for adult services including spending pressures arising from NHS activity | НС | 3 | 4 | 12 |
| There is a risk that we do not deliver a sufficiently good Quality of Practice in AWH to the residents of Surrey | НС | 3 | 4 | 12 |
| There is a risk that a supplier or a commissioned service is unable to continue to provide a service, or that that they fail to do so to the required level or quality standards | AD' | 4 | 3 | 12 |
| There is a risk that SCC will not be able to recruit and retain sufficient numbers of skilled staff to manage & deliver quality services provided | LM / SS | 4 | 3 | 12 |
| managers/individuals failing to comply with H&S responsibilities and processes) could lead to serious harm, loss of life & corporate liability | LM / SS | 3 | 4 | 12 |
| There is a risk that the rising costs will reduce living standards for residents with some struggling to pay for the basic essentials | НС | 4 | 3 | 12 |
| There is a risk that SCC cannot deliver core services due to a dependency on national 'infrastructure components' that become unavailable e.g. power outage, fuel shortage | DQ | 2 | 5 | 10 |
| There is a risk that SCC will not implement sufficient measures to deliver carbon emissions reductions and be carbon net zero as an organisation by 2030 | SC | 3 | 3 | 9 |
| Severe weather events exacerbated by Climate Change leads to a loss of service provision and also other community-wide consequences | SC | 3 | 3 | 9 |
| There is a risk that significant changes taking place in the operating environment of AWHP could result in service delivery being negatively impacted | НС | 3 | 3 | 9 |
| There is risk that we will not achieve the intended outcomes of our transformation programme in the planned timeframe | LM | 2 | 4 | 8 |
| There is a risk that a resurgence of Covid (serious, vaccine evading variant) and/or other widespread virus leads to a major drop in SCC service levels | НС | 2 | 4 | 8 |
| The risk that our approach to tackle inequality does not lead to a more equal and diverse workforce | LM/ SS | 3 | 2 | 6 |
| There is a risk of failure to maintain key infrastructure or assets or deliver major infrastructure | Ol | 2 | 3 | 6 |
| There is a risk of a breach of the Data Protection Act from a loss/disclosure of personal data e.g. data published in public domain | AD'/ AH | 2 | 3 | 6 |
| There is a risk that the working partnerships we have with other organisations will not deliver the intended objectives | МС | 2 | 3 | 6 |
| There is a risk that there is a serious breakdown in council governance which could result in external reporting/intervention | AD' /AH | 1 | 4 | 4 |
| | demand for child and family services expected by the community over the medium term There is a risk that we do not deliver sufficiently good quality children's care services to the residents of surrey There is a risk that SCC will be unable to meet an increasing level of demand for adult services including spending pressures arising from NHS activity There is a risk that we do not deliver a sufficiently good Quality of Practice in AWH to the residents of Surrey There is a risk that a supplier or a commissioned service is unable to continue to provide a service, or that that they fail to do so to the required level or quality standards There is a risk that SCC will not be able to recruit and retain sufficient numbers of skilled staff to manage & deliver quality services provided There is a risk of failure to comply with H&S responsibilities and processes) could lead to serious harm, loss of life & corporate liability There is a risk that the rising costs will reduce living standards 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Removed risks from Corporate risk register this period:

| ST.38 | There is a risk that Industrial Action means that SCC cannot perform | | | | |
|--------|--|----|---|---|----|
| (2024) | its statutory obligations and/or limits ability to deliver some services | LW | 3 | 4 | 12 |
| | | | | | |