

# Children's Social Care Key Indicators

Metrics - KPI component	What is the KPI/Target where applicable	What is the statistical benchmark for National/Comparable LAs		Figure for: May	May RAG	Figure for: June	June RAG	Figure for: July	July RAG	RAG Narrative
Number of CSPA contacts received	N/A	N/A		5139		4858		5237		July saw an increase in the volume of contacts on both June and May. To provide a breakdown of the top three, the Police remain the source for the highest volume of Contacts in 2024 to date at 10398, followed by Health at 6833 and Schools at 5864. There is no significant variation month on month.
Number and percentage of contacts progressed to social care	N/A	N/A		942 18%		934 19%		827 16%		Of the 5237 contacts overall, 827 contacts progressed to children's social care for further consideration in July. Of these 285 involved Strategy discussions resulting in 198 Section 47 investigations. 59 were subsequently referred for an ICPC and 55 resulted in a CP Plan.
4.2 Re-referrals to Children's Services	15 - 20%	21%	23%	18%	G	21%	R	21%	R	The Re-referral rate is sitting just outside of target for June and July. Out of 760 referrals in June, 160 children had had a previous referral in the last 12 months. The rolling 12 month average has remained static in the last three months. Re-referral rates was the subject of a Deep Dive reported to CFLL Leadership in July.
4.3 Proportion of Assessments completed within 45 working days	100%	82%	84%	93%	A	95%	A	93%	A	The Assessment Service achieved 97% timeliness in July with 633 of 652 coming in on time. Countywide variability reduced the overall total to 93%, but this 7% relates to 34 out of time assessments, demonstrating the relatively small numbers that, if brought in on time, would give 100%. Overall, the vast majority of children's needs are assessed in a timely way providing opportunity for prompt onward care planning.
5.2 Number of Children in Need	N/A	N/A		1982		1982		2047		The Family Safeguarding Model envisages that most children will be supported under child in need processes, so this figure will potentially rise as families are diverted from higher tier interventions where it is right & safe to do so.
5.2 Child In Need Visits up to date	100%	N/A		83%	R	84%	R	80%	R	Although our CIN numbers are likely to rise, currently there are a significant number of children open as CIN on the system whose records should be closed because work has been completed. Analysis suggests that around 200 children could be closed. This is an issue that is flagged at Practice Challenge & Support Meetings as an ongoing localised data cleansing task.
6.2 Proportion of S47 Enquiries with an outcome of Initial Child Protection Conference	N/A	33%	34%	29%		31%		33%		There were 198 Sec:47 investigations commenced in July, 59 progressed to ICPC with 55 children being supported under a CP Plan, 4 children were supported under CIN. June saw 171 Sec: 47 investigation commence with 53 progressing to ICPC. This is in line with previous longer term patterns. That most children who are reviewed at ICPC are supported under a CP Plan suggests that the right threshold is in operation
6.3 Child Protection volumes and rate	N/A	43.0	41.0	569 21.7		571 21.7		533 21.1		There were 553 children on CP Plans in July, a further reduction on June's figure. The divergence from National/Comparator benchmarking as a result, is an expected & accepted outcome of our practice model., which sees most

										children being supported under CIN where this is safe and proportionate to need.
6.4 Initial Child Protection Conferences held within timescale	100%	78%	78%	92%	A	87%	R	78%	R	This indicator has seen variable performance over the Quarter, and the latest figure for July shows a drop to 78% which relates to 13 children having an out of time conference. This was a combination of Chair capacity which affected 4 children. One family of 3 children could not make the date of the conference. The remaining 3 families were affected by timeliness issues related to the Sec.47 process finalisation
6.5 Child Protection Plan repeat in 2 years	10% - 15%	N/A		21%	R	10%	G	16%	R	Although there is no national indicator assigned to this area, the number of children returning to child protection plans within 2 years is an area for scrutiny to understand the rationale for CP Planning rather than other responses. We have set an "expected" return of between 10% & 15% hence the RAG rating. There is ongoing analysis of returning children's situations through the Independent Reviewing Service. 9 children returned to a CP Plan in July within 2 years.
6.6 Review Child Protection Conferences held within timescale	100%	88%	90%	98%	A	98%	A	98%	A	As has been referenced previously the Independent Reviewing Service is much more in control of the outcomes for this indicator and the higher performance reflects this. This figure relates to 2 conferences and 4 children. 166 Review Conferences were timely.
6.7 Proportion of children subject to a CP Plan for over 24 months	2%	2.2%	2.3%	5.8%	R	5.9%	R	5.2%	R	29 children have been on CP Plans for more than 2 years. This is a continuation of a month-on-month fall over Quarter 1/Quarter 2. There is nothing within data suggesting that this is a particular issue for individual Teams or individual Child Protection Chairs.
6.8 Children subject to a CP Plan seen in the last 10 working days	100%	N/A		88%	R	82%	R	84%	R	As with other KPI's there is variable performance against this target between and within Service areas. 51 children were overdue by 1-5 days of the expected visit, showing how with planning some of these could be brought in on time. 6 FST and Adolescent Teams achieved 100% but there is variability across the other teams. Assessment and CWD also had 100% compliance

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7.1 Number of Looked After Children and rate per 10k	N/A	71	49	981	37.4		979	37.		983	37.4		There has been very minor fluctuation in the number of children in care over Quarter 1 & 2. Currently 983 children are looked after. % per 10k is markedly lower than regional and national comparators.
7.1 Number of Care Leavers	N/A	N/A		808			801			781			The number of care experienced young people continues to fall as more young people age out at 25.
7.2 Looked After Children with up to date Reviews	100%	N/A		93%		A	93%		A	94%		A	47 Reviews for children looked after were out of time in July.. There is pressure on IRO's due to the number of children who are out of county and the ability to meet initial review timescales in some cases. However, in July most Reviews that were out of time were at the 3 <sup>rd</sup> or subsequent review, which is being followed up by the Reviewing Service.
7.3 Looked After Children statutory visits	100%	N/A		94%		A	88%		R	93%		A	60 children did not have a timely visit in July. There is good performance in the majority of teams and all areas are reporting above 90% timeliness. Individual teams show some variable performance, particularly in the East.
7.7 Looked After Children Initial Health Assessments completed	100%	N/A		87%		R	87%		R	88%		R	There is fluctuating performance within a very narrow band over the Quarter. There is no significant difference in overall numbers having an IHA but children placed in Surrey are more likely to have one within time, although there are still overall timeliness issues.
7.8 Looked After Children Review Health Assessments completed	100%	89%	91%	89%		A	90%		A	91%		A	28 children did not have an Initial Health Assessment.
7.9 Looked After Children Dental Checks completed - in care more than 1 year	100%	76%	79%	89%		R	89%		R	91%		A	Although not meeting our target performance locally is significantly better than national/stat neighbour. Examination of data shows that most who have not had dental checks sit within the adolescent cohort. This is a featured area within LAC Reviews and IRO's will be asked to profile/promote dental health in forthcoming reviews.
7.13 Looked After Children Short Term Placement Stability	9%	10%	11%	11.8%		R	10.2%		R	9.3%		A	There is an improving picture over the Quarter. 91 children had had 3+ moves within a year in July. This figure is the best in the 12 months to date. The ability to bring those children who need to be in care in, in a planned way will positively impact on this indicator and there is work ongoing to strengthen matching so that children are accommodated with carers who can meet their needs.
7.14 Looked After Children Long Term Placement Stability	75%	69%	67%	70%		A	71%		A	70%		A	Again, although aligned to national/comparator indicators we are adrift from our own target. Long term stability appears more likely when young people are retained "in County" and are under 10. Performance against this indicator has been stable over the quarter.
7.15 Looked After Children placed over 20 miles from Surrey	20%	17%	25%	36%		R	35%		R	34%		R	Given the above the ability to place in County can have a significant impact on young people's outcomes. There is ongoing work to provide an accurate and current availability status of our in-house carers and the majority of children remain within county. Currently 335 children are placed out of county. A further 363 children remain in county but are more than 20 miles from their home address.
7.6 Personal Education Plans – Quality Termly	100%	N/A								82%		A	(Summer term 2024 data will be available for the next iteration) Spring term 2024 Quality of PEPs

										<p>The improvement seen in PEP quality during the Autumn term 2023 has continued into Spring 2024 and key features of exemplary PEPs (from 'gold' rated PEPs) have been shared with schools, together with how to progress from 'green' (good) to 'gold' (outstanding). 87% of statutory school age PEPs (compared with 83% Autumn term) and 81% of all PEPs including early years and post 16 (compared with 79% Autumn term) were of good quality. 11% of PEPs were rated 'red' compared with 12% last term, with feedback given to Designated Teachers in all instances.</p> <p>The aspirational quality assurance framework introduced for statutory school age in September 2023 will also be introduced for post 16 PEPs in September 2024. Overall, PEP completion increased from 85% to 92% compared to the same school term last year. The PEP completion rate for children of statutory school age (SSA) has increased to 97% from a previous high of 95% in Autumn 2023. SVS's continued strong focus on the early years has resulted in PEP completion rate continuing to rise from 82% last term, to 92%. This reflects stronger engagement with the process particularly in the early years and post 16 – and positions us well to improve quality further.</p>
7.12 Pathway plans – Looked After Children	100%	N/A		98%	A	98%	A	99%	A	Pathway Plans for all children are at a very good position. 3 children did not have an up-to-date Pathway Plan at the end of July.
8.2 Care Leavers in Contact with Surrey	95%	N/A		94%	A	92%	A	94%	A	There are 39 care leavers between 17-21 who are not in touch with the LA bringing the percentage down to 94% . In Touch performance is in line with national averages.
8.3 Proportion of Care Leavers aged 17-18 in suitable accommodation	100%	91%	88%	91%	A	88%	R	88%	R	4 young people who are in receipt of a Care Leaving Service are in unsuitable accommodation. 2 are in custody and one is in a transitional stage from semi-independent accommodation and 1 is in unknown accommodation. This latter is a 19 year old UASC man who went missing in July 2023 and was last heard of in the Lancashire area and despite continued efforts has not been traced.
8.3 Proportion of Care Leavers aged 19-21 in suitable accommodation	90%	88%	89%	94%	G	94%	G	93%	G	Care Leaver accommodation suitability is at very good levels and above the Surrey target and that of statistical neighbours. This indicator suggests that the majority of young people are in accommodation that is of a good standard and is meeting their needs. 178 young people are in suitable accommodation in this age group.
8.4 Proportion of Care Leavers aged 17-18 in education, employment and training (EET)	75%	66%	66%	74%	A	72%	A	66%	R	Performance in the area of EET shows some variability over the Quarter, almost reaching the internal target in May. It is an area of vulnerability within the new ILACS Care Leaver domain, but there are consistent efforts, including young people's attendance at EET surgeries to identify and respond to barriers to learning/training. Figures are affected by the period before young people take up education courses in September and by short term contracts and seasonal work at this time of year. Young people moving in and out of zero hours contracts also impact on this indicator.
8.4 Proportion of Care Leavers aged 19-21 in education, employment and training (EET)	65%	56%	59%	60%	A	59%	A	58%	R	
9.2 LAC Missing Children Going Missing in the Month	N/A	12,740	92	40		48		37		There were 37 Looked After Children who went missing in July on a total of 98 times. Repeat missing episodes related to 21 children. The majority of young people going missing are boys but there is parity at age 17 between males/females. In July, the majority of missing episodes are for children placed out of county at 56, whilst in county missing episodes are 42. 16 children agreed to have a Return Home Interview.
10.1 Child Supervision recorded to timescale	90%	N/A		83%	A	85%	A	85%	A	Supervision on children's case records has fallen back month on month over the Quarter. Some services are performing better than

								<p>others, with strength in the Care Leavers service, some variability within LAC teams and individual team performance across other services showing a range of performance. CWD Family Support on 97% timeliness and Adolescent Social Work with a very mixed picture. It is clear that staffing challenges in the North and West of the county are continuing to impact.</p>
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