



## SURREY POLICE AND CRIME PANEL 26 SEPTEMBER 2024

### PERFORMANCE AND ACCOUNTABILITY MEETINGS

#### 1 SUMMARY

- 1.1 One of the main responsibilities of the Police and Crime Commissioner (PCC) is to hold the Chief Constable to account for delivery of the Police and Crime Plan. Lisa Townsend has set up a governance framework to discharge this duty. The main part of this framework is to hold six-weekly meetings where the Chief Constable formally reports on progress against the Police & Crime Plan and other strategic issues. This is supplemented by workshops and one-to-one discussions between the PCC and Chief Constable, and other senior officers, when required.
- 1.2 Every other meeting is a private meeting to allow detailed scrutiny of resources and efficiency plans as well as sensitive performance issues. This is called a Resources and Efficiency Meeting.
- 1.3 The other meeting is webcast for the public and partners to view and is focussed on performance and areas of public interest – called Accountability and Performance Meetings.
- 1.4 The PCC chairs the meetings which are also attended by the Chief Executive and Chief Finance Officer from the Office of the Police and Crime Commissioner (OPCC). Other members of staff from the OPCC attend as required, depending on the agenda. The Chief Constable attends along with the Deputy Chief Constable and other force staff as required.
- 1.5 This report provides an update on the meetings that have been held and what has been discussed to demonstrate that arrangements for good governance and scrutiny are in place.

#### 2. DETAILS

- 2.1 Since the last report on performance meetings to the panel one meeting has taken place:

## 2.2 24 JULY – RESOURCES AND EFFICIENCY MEETING

2.3 At this meeting the PCC and Chief Constable looked at the following topics:

- **“Our Plan” - Progression Against Agreed Metrics:** To provide the PCC with an overarching update on progression of the performance metrics tracking delivery of “Our Plan”.
- **Strategic Policing Requirement:** To provide the PCC with an overview of the Force’s capability and capacity in meeting the Strategic Policing Requirement, including areas of risk, areas of perceived good practice, and resource implications.
- **Staff Survey 2023 Update:** To provide an update on the main themes of the 2023 Staff Survey and how Surrey Police plans to address them.
- **PCSO Recruitment and Attraction:** To brief the PCC on the current position regarding PCSO strength and both current and future recruitment and attraction activities.
- **Prison capacity pressures, Standard Determinate Sentences and impact on Surrey:** The government had stated its intentions to put a Statutory Instrument before Parliament at the earliest opportunity after the King’s Speech, to reduce the time those sentenced to eligible standard determinate sentences serve in prison - from 50% to 40% of that sentence. Given the potential implications for policing, the OPCC requested an update on work being undertaken locally in preparation for this change.

2.3 There is another Resource & Efficiency meeting scheduled for 8 October. The intended items are as follows:

## 2.4 8 OCTOBER 2024 – RESOURCES AND EFFICIENCY MEETING

- **Our Plan Data:** Provision of latest data concerning delivery of force’s core strategy.
- **Child Centred Policing:** Recognising the increased focus on this area of work and positive discussions at a recent National Youth Justice conference, the PCC will be receiving a formal update from Surrey Police, outlining delivery.
- **Surrey Police use of AI:** The PCC will be receiving an update on recent pilots, the establishment of a wider AI policy for Surrey Police and an overview of work being undertaken by other Forces.
- **Public Order Policing:** Consideration of the unrest that took place during the summer holidays, Surrey’s resilience and impact of mutual aid on local resources.

- **Suspicious Activity Portal:** An update on the current uptake and use of the Suspicious Activity Portal (SaP).

### 3. WIDER PUBLIC ENGAGEMENT

- 3.1 Whilst the above meeting-based approach provides a firm foundation for the PCC to scrutinise Force performance, the OPCC has been eager to explore additional forms of public scrutiny and has now formally launched a dedicated Data Hub, where members of the public, stakeholders and interested parties can explore key areas of Force performance.
- 3.2 The Hub can be accessed via <https://data.surrey-pcc.gov.uk> and is updated monthly with the latest force data. Additional data concerning OPCC activity – such as delivery of the ICV scheme, complaint oversight and commissioning – is also included, with both quantitative and qualitative data available.
- 3.3 Following feedback from some Panel members, the Hub has been updated to include some national comparisons, based on ONS data, to put the Surrey data in context.
- 3.4 Since the last meeting, additional mapping tools have also been added, allowing users to visually map instances of crime, ASB and stop and searches based on location and date.

### 4. RECOMMENDATIONS

The Police and Crime Panel note the update and work being undertaken to improve transparency.

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