

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

Recommendations

Meeting	Item	Recommendation	Responsible Officer/ Member	Deadline	Progress Check On	Update/Response
5 October 2022	Mental Health Improvement Plan [Item 7]	AH 29/22: The Joint Executive Director for Adult Social Care and Integrated Commissioning and SaBP, to develop a robust process to deal with complaints as well as Issues of concern regarding mental health services and provide a written update to the AHSC on progress toward this.	Liz Bruce, Joint Executive Director for ASC & Integrated Commissioning Surrey and Borders Partnership (SaBP)		15 January 2024	Strategic System Conveners were contacted for an update. It has been passed onto the Children's Mental Health Commission Lead for further update.
					28 February 2024	Graham Wareham, Chief Executive SABP was contacted to provide an update.
7 March 2024	Healthwatch Surrey	AHSC 1/24: To ensure that language used for automatic responses			13 May 2024	Distributed 15 March 2024

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

		reflects a friendlier approach.				
10 October 2024	Cancer & Elective Care Backlogs	AHSC 23/24: Surrey Heartlands NHS ICB to clearly communicate learnings from the Cancer Inequalities Programme especially in relation to the effectiveness of actions taken in terms of improving outcomes and experiences for patients.			25 November 2024	Distributed to officers for response on 15 October 2024.
10 October 2024	Cancer & Elective Care Backlogs	AHSC 24/24: Keep the Adults and Health Select Committee updated on the Surrey Heartlands NHS ICB Cancer Inequalities Programme and its impact on both the Health and Wellbeing			25 November 2024	Distributed to officers for response on 15 October 2024.

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

		Priority Areas and groups experiencing inequalities.				
10 October 2024	Cancer & Elective Care Backlogs	AHSC 25/24: To improve accessibility, and to ensure that communication is effective and does not disenfranchise those who aren't able to use technology in one way or another.			25 November 2024	Distributed to officers for response on 15 October 2024.
10 October 2024	Right Care Right Person	AHSC 26/24: It is recommended that all parties agree a common approach to monitoring and reporting with an emphasis on identifying and preventing vulnerable people being subjected to less-than-optimal support.			25 November 2024	Response: Liz Uliasz, Director for Mental Health, EDT and Prisons in Adults Wellbeing and Health Partnerships has confirmed that the service will continue to monitor and report through the existing governance structure whilst ensuring to keep the vulnerable person at the centre of everything they do.

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

10 October 2024	Right Care Right Person	AHSC 27/24: It is recommended that the delivery performance of staff training in changed processes is monitored and published, together with actions taken to maximise the uptake of training			25 November 2024	Response: Director for Mental Health, EDT and Prisons advised the service will update training and guidance as necessary and monitor attendance.
10 October 2024	Right Care Right Person	AHSC 28/24: Staff welfare is a major consideration; the committee would like to be updated on how the (non-blue light) Mental Health responder service vehicles are operating and receive information on that.			25 November 2024	Response: Director for Mental Health, EDT and Prisons acknowledges that staff welfare is of paramount importance, and that as per Simon Brauner-Cave's (Deputy Director of Mental Health Commissioning for Surrey Heartlands Integrated Care System) response to the committee's action for him to update on learnings from the pilot

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

						a update will not be possible for at least 12 months as the pilot run is not currently live.
10 October 2024	Mental Health Improvement Plan	AHSC 29/24: The Select Committee notes the contents of this report and the actions being taken by partners across Surrey to address the link between mental health and employment, and the Committee supports the programmes and the 'One System One Plan' approach to improving mental health and the economic activity			25 November 2024	Response: Acknowledgment noted with thanks.
10 October 2024	Mental Health Improvement Plan	AHSC 30/24: Set clear, measurable performance objectives for each of the			25 November 2024	Response: This is work in development. Both Liz and Simon are looking at performance measurers and

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

		initiatives being undertaken				welcome the committee's recommendations.
10 October 2024	Mental Health Improvement Plan	AHSC 31/24: Implement effective reporting on the performance objectives			25 November 2024	Response: As above this is in development.

Actions

Date	Item	Action	Responsible Member/Officer	Deadline	Progress Check	Action response. Accepted/implemented
10 May 2024	MINDWORKS [Item 5]	Mindworks team to share the completed Transformation Plan with the Children's, Family Lifelong Learning and Culture Select Committee in October 2024.	Mindworks Partnership		October 2024	Interim response: Mindworks have held two workshops to support the development of their transformation plan for the services, including ND. These are being written up and action agreed. They will be on time for sharing with select committee in October. Update:

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

					November 2024	They have provided a Mindworks Neurodiversity Transformation Plan - Teams Briefing n October 2024 and an ND Seminar with AHSC Chair and Vice Chair in November 2024.
10 October 2024	Right Care Right Person	Director for Mental Health, EDT and Prisons (AWHP) to review opportunities to conduct in-person staff training			12 November 2024	<p>Response received on 12 November 2024:</p> <p>Liz Uliasz, Director for Mental Health, EDT and Prisons in Adults Wellbeing and Health Partnerships has confirmed that she will be holding refresher updates for yet unspecified dates in the new year.</p>
10 October 2024	Right Care Right Person	Director for Mental Health, EDT and Prisons (AWHP)to contact the Silver Group/ Police colleagues, and encourage them to			12 November 2024	<p>Response received on 12 November 2024:</p> <p>Liz did contact the Silver Group/ Police colleagues, and encourage them to review any potential gaps in the training</p>

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

		review any potential gaps in the training offered to voluntary organisations, such as Healthwatch Surrey.				<p>offered to voluntary organisations, and they advised that they have delivered training to Transform Housing, the Surrey Care Association Registered Managers Forum in July, and most recently to the Learning Disability and Autism Hub last week, along with a few 1-2-1 meetings with representatives from the Voluntary, Community and Social Enterprises (VCSE).</p> <p>VCSE representatives are invited to bronze and silver meetings, and they are included in email distribution list, and continue to receive all relevant updates and documents. The Police also continue to offer 1-2-1 meetings to any representatives who want a more detailed discussion at every bronze and silver meeting.</p>
--	--	---	--	--	--	--

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

10 October 2024	Right Care Right Person	Deputy Director of Mental Health Commissioning (NHS Surrey Heartlands ICB) to update the committee on the learnings gathered from the pilot mental health response vehicles (non-blue light responder services) being conducted.		12 November 2024	October 2025	Response received on 12 November 2024: Simon Brauner-Cave, Deputy Director of Mental Health Commissioning for Surrey Heartlands Integrated Care System advises that the request was for him to update on learnings from the pilot when it has been up and running and learnings have been identified, but this will not be available for at least 12 months.
10 October 2024	Mental Health Improvement Plan	The Prevention & Communities Lead to provide the committee with more detail on how the innovation programmes, 'Work		12 November 2024		Please see combined response to point 5 below.

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

		Wise' and 'Work Well' were working and the support these programmes offered.				
10 October 2024	Mental Health Improvement Plan	The Prevention & Communities Lead to share further information/data on the work being conducted to understand Surrey's local picture regarding the cost to Surrey's businesses and Surrey's economy from staff unable to maintain a role due to poor mental health.		12 November 2024		<p>Response received on 12 November 2024:</p> <p>Rebecca Brooker, Communities and Prevention Lead, Surrey County Council as advised that in response to these queries they are developing a briefing opportunity to allow members to learn more about these programmes, how they complement each other and support Surrey's residents, and how they respond to the research findings, some of which is complete and some of which is still in progress. Further details on this will be shared in due course.</p> <p>In the meantime, members may wish to review:</p>

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

						<ul style="list-style-type: none"> - Overview of the WorkWise programme: Work Wise: Supporting people to get work - Surrey County Council - Overview of the WorkWell programme: WorkWell Overview - external - Findings from the research into the experiences of residents furthest from the labour market: PDF NOLB skills and employment - Surrey CC Report draft Final 190523.pdf - Findings from the research into employers experiences of recruiting and retaining in employment those with additional barriers: PDF Surrey Employers Standalone deck 2008-compressed.pdf - Findings from the research into the experiences of Surrey
--	--	--	--	--	--	---

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
December 2024**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

						residents experiencing in-work poverty: PDF In work poverty report FINAL copy with no images.pdf
10 October 2024	Mental Health Improvement Plan	Associate Director for Community Transformation (SaBP) to share the commissioned independent evaluation report on the impact of the specialist integrated mental health services in primary care.		12 November 2024	20 November 2024	Update on 12 November 2024: Georgina Foulds, Associate Director for Community Transformation (SaBP) due to respond.